# Oura Brand Audit

By: Olivia Caldwell

### Executive Summary

This presentation is an overview of the Oura Brand, and their lone product, the Oura Ring. Throughout the report we expand on the Brand Inventory, and how Oura is represented in the marketplace. This focuses on their minimalistic, sophisticated, and sleek marketing tactics. These tactics align well with their product offering, which allows for seamless communication throughout their brand. I conducted quantitative research with a group of twenty people, that dives into how Oura rates amongst its competitors. This data showcased an overall lack of awareness for the brand, as well as struggles with their high price point. Based on these findings, I recommended for Oura to expand their target market, develop a new pricing strategy, and place a larger emphasis on building a community.

## OURA The revolutionary smart ring

## Brand Overview

#### **OURA**

The Oura Ring has transcended through the traditional confines of the wearable health tracker industry. With its sleek design and focus on holistic health. Oura has successfully redefined the approach to a healthy lifestyle. The company was founded in 2013 in Oulu, Finland by Petterri Lahteloa, Kari Kivela, and Markku Koskela. The trio was originally set out to provide their consumers with scientific insights to their sleep, and has since developed their product to do so much more.



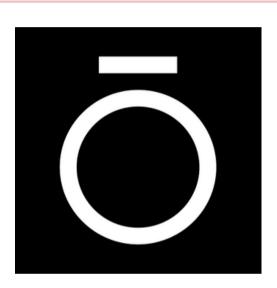
Oura's Representation in the Marketplace

#### Brand Elements

Logo



Symbol



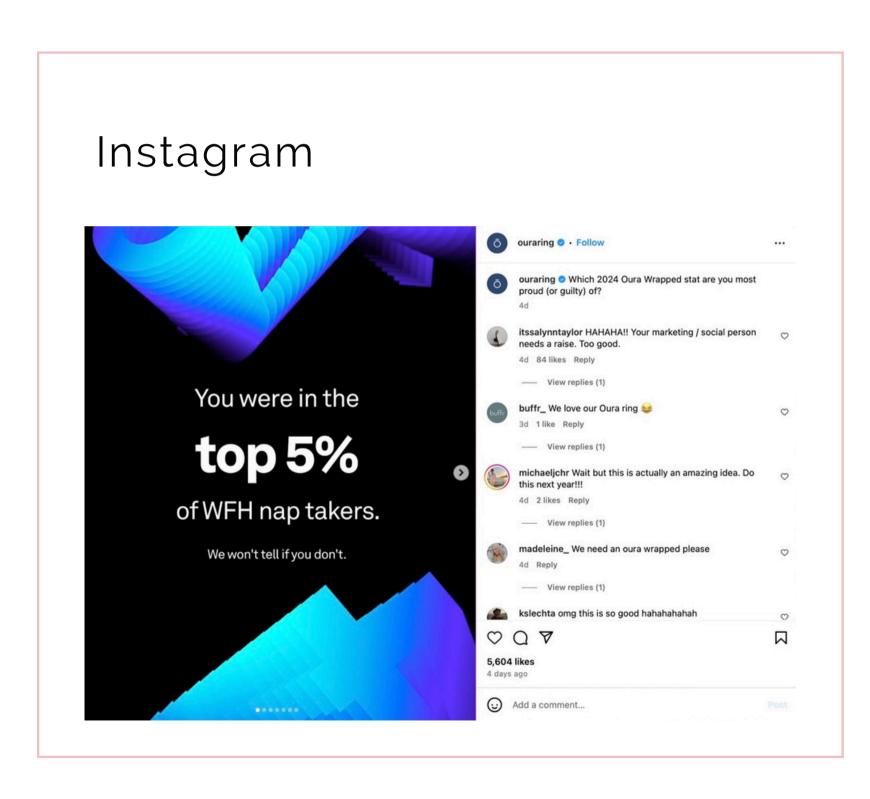
Packaging

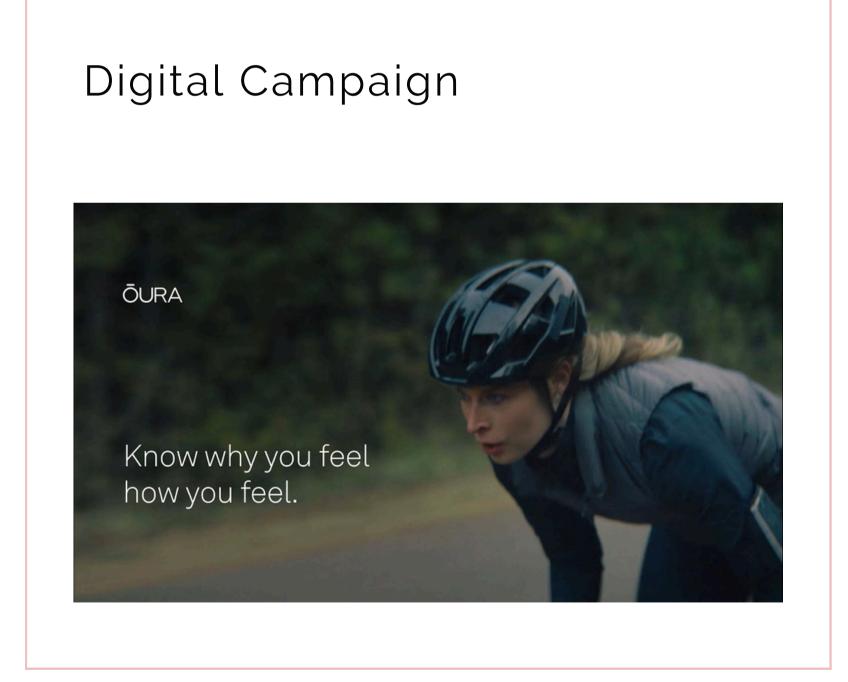


#### Taglines

- "Your health. Your style. Your way."
- "Health is a beautiful thing"
- "Know why you feel how you feel"
- "Look good. Feel good."
- "Better lives through better sleep."
- "Always wearable"

### Brand Elements: Digital Presence





## Brand Elements



#### Elements:

Oura's brand elements can be perceived the same way as their product, sleek and minimalistic. They have simple logos that don't overwhelm the consumer, and taglines that get straight to the point. They target consumers on an emotional level through their word choice, and evoke a sense of inspiration among their followers. Their graphics use neutral colors with a modern font that exudes a sense of sophistication and luxury.

#### Social Media:

Oura's social media does an excellent job balancing between delivering scientific insights to their consumer as well as making lighthearted, inspirational posts. They provide their followers with wellness tips, consumer testimonies, and educational content. This creates a relationship between the brand and the consumer, which then builds the consumers sense of loyalty towards them.

#### Web:

Oura's approach to their website focuses on clean, high-quality imagery. It perfectly aligns with the design of their product, allowing for a cohesive understanding across their consumer base. Their website design accompanies the sophistication of their product, and elevates the user-experience through their use of various interactive sections.

#### POINTS OF PARITY: APPLE WATCH

- Health/Fitness Tracking
- Heart Rate Monitoring
- Activity Tracking (Steps, Workouts, etc.)
- Sleep Tracking

- Customization
- Scientific Insights
- Recovery Statistics

#### POINTS OF PARITY: ULTRAHUMAN RING

- Readiness & Recovery Scores
- Wearable Ring
- Sleek/Minimalistic Design
- Health/Fitness Tracking

- Personalized Health Coaching
- Focus on Holistic Health
- Highly Accurate Sensors

#### POINTS OF DIFFERENTIATION: APPLE WATCH

- Design: Ring vs. Watch
- Overall Comfort
- Functionality
- Primary Focus: Holistic Health vs. Smart
   Watch
- Accuracy
- Battery Life
- Target Market
- Interactiveness

#### POINTS OF DIFFERENTIATION: ULTRAHUMAN RING

- Brand Mission
- Sleep Tracking
- Battery Life
- Technology

- Price Point
- Target Market
- Primary Focus: Holistic Health vs.
   Performance



## POP & POD Summary

Evaluating the key similarities and differences between the Oura Ring and its competitors yielded interesting results. The Apple Watch has very distinct differences, whereas the Ultrahuman ring's differences were more descrete. Among all three products, their main similarity was their ability to effectively track the consumer's health and fitness. The most notable differences between products was the Oura Ring's focus on holistic health, as well as how precise the data they provide is.

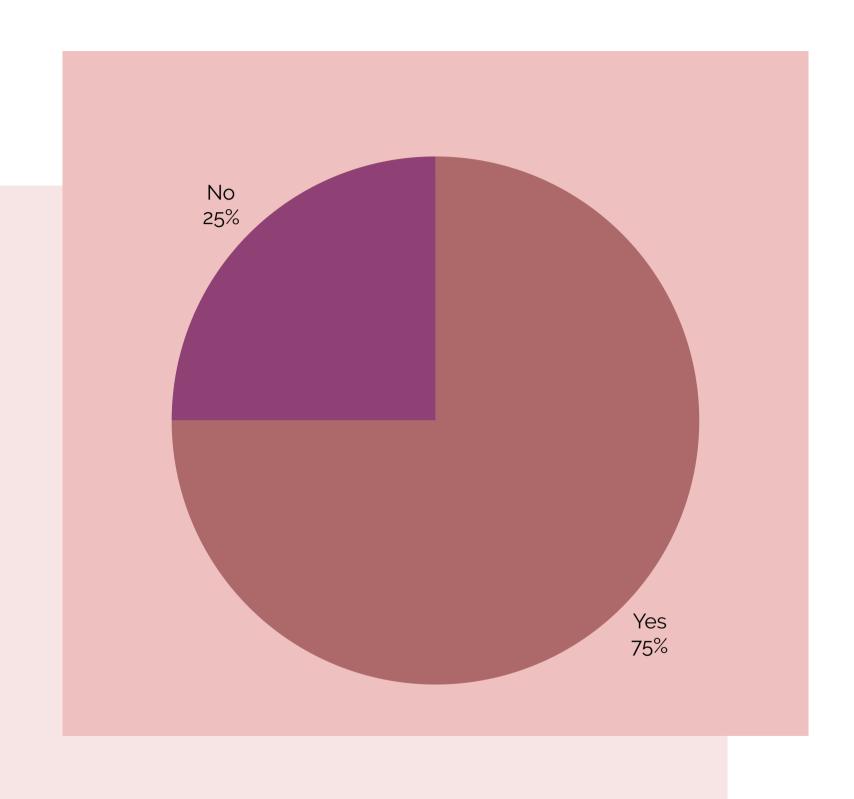


## Brand Exploration

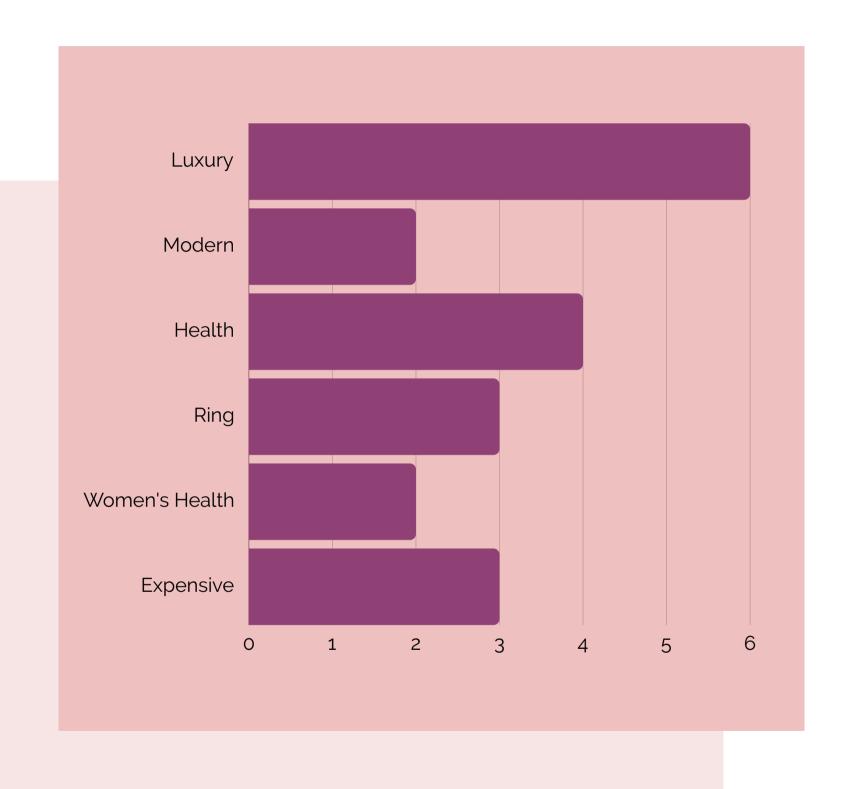


#### QUANTITATIVE RESEARCH

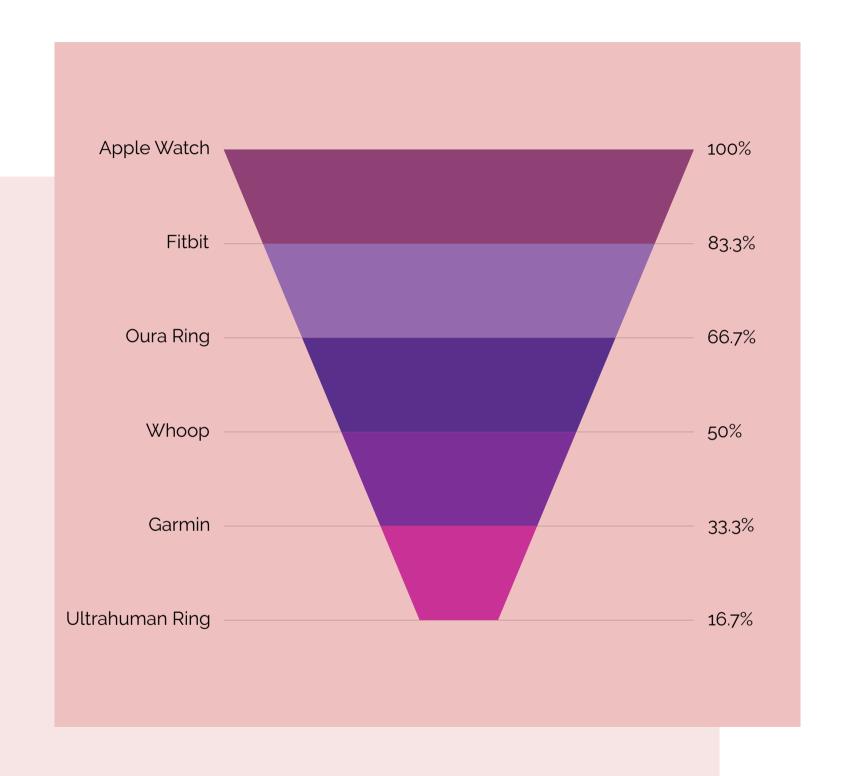
I conducted a survey regarding how Oura rates amongst its various competitors. The survey took place on Google Forms, and there were 20 respondants.



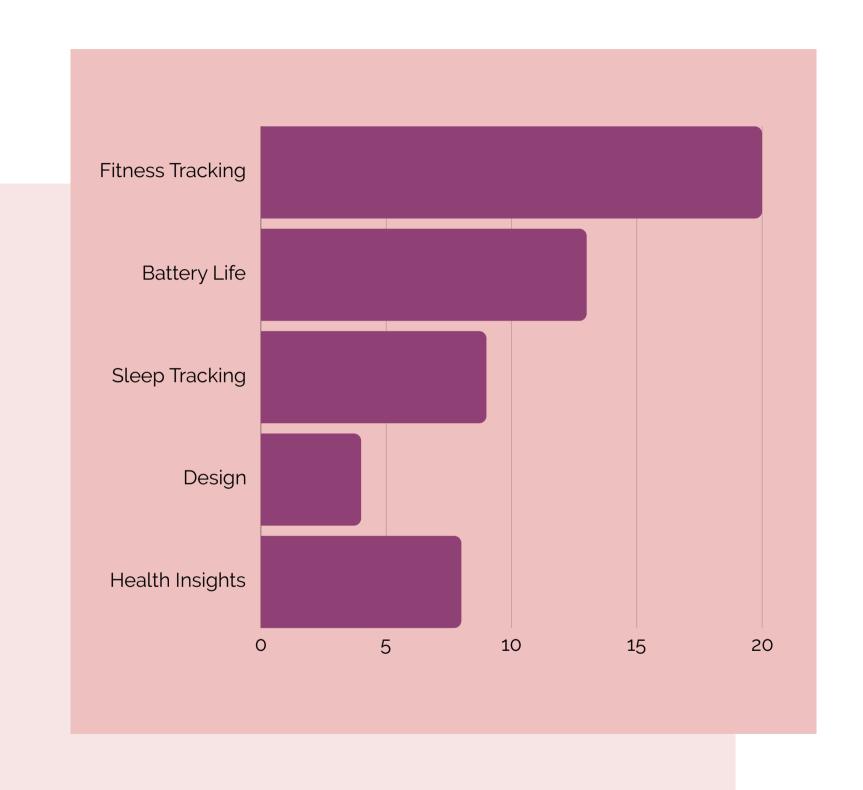
ARE YOU FAMILIAR WITH THE BRAND OURA (OURA RING)?



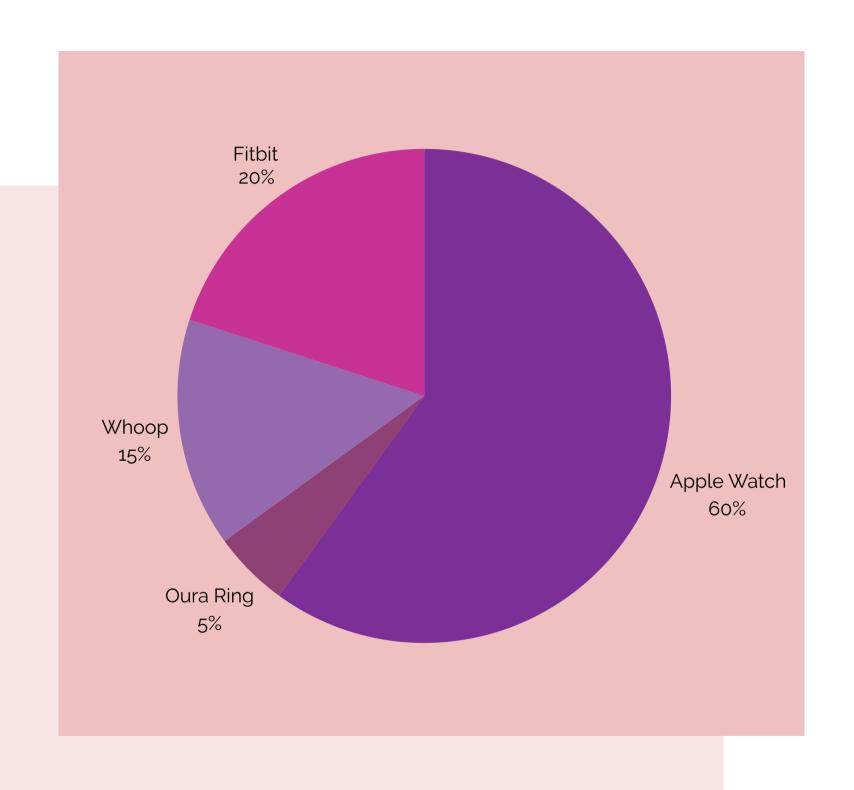
WHAT WORD FIRST COMES
TO MIND WHEN YOU THINK
OF THE OURA BRAND?



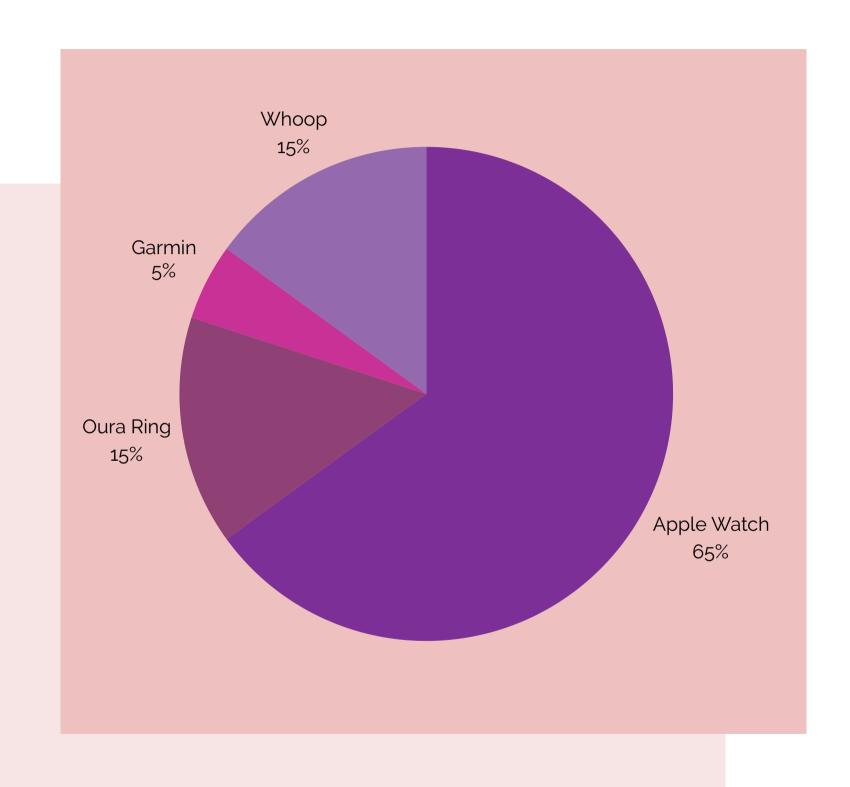
RANK THE FOLLOWING
PRODUCTS BASED ON MOST
FAMILIAR WITH TO LEAST
FAMILIAR WITH.



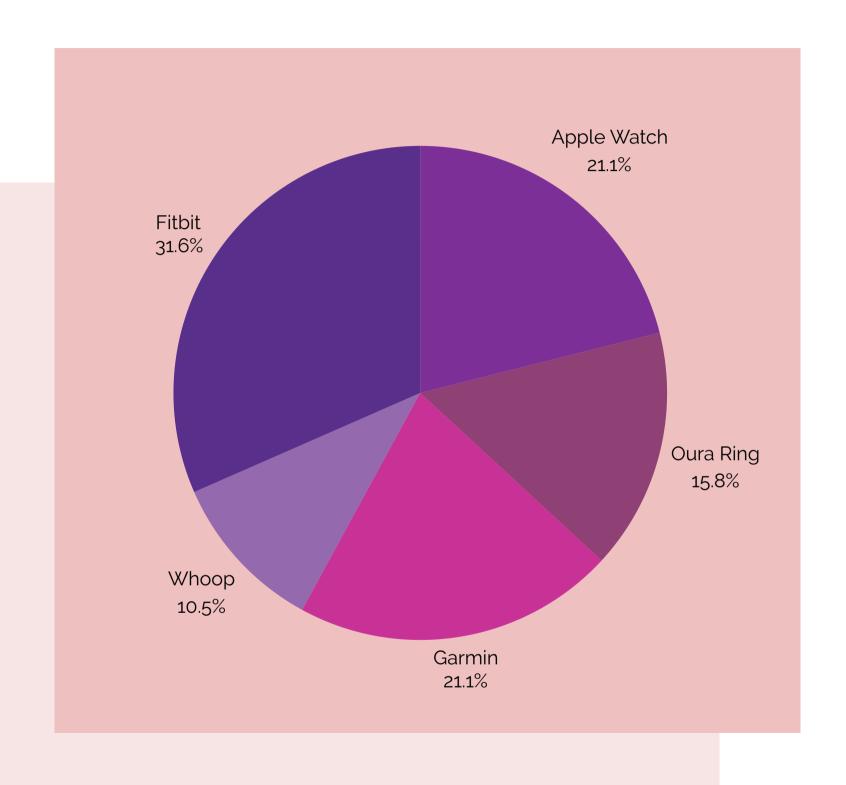
WHAT FEATURES DO YOU DEEM MOST IMPORTANT WHEN SELECTING A WEARABLE HEALTH TRACKER?



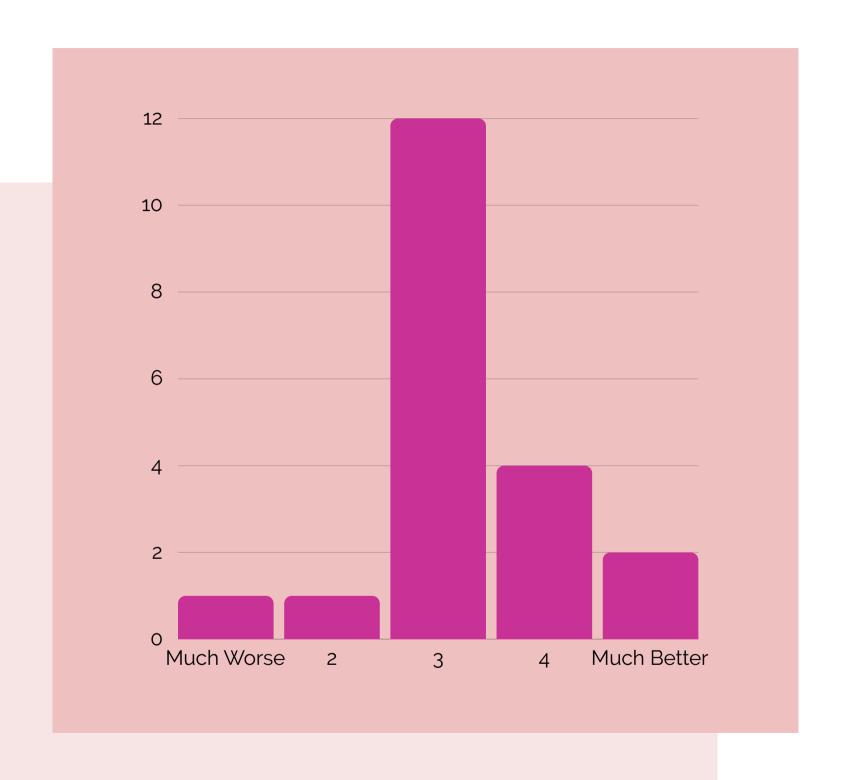
WHICH BRAND DO YOU THINK LEADS THE WEARABLE HEALTH TRACKING INDUSTRY?



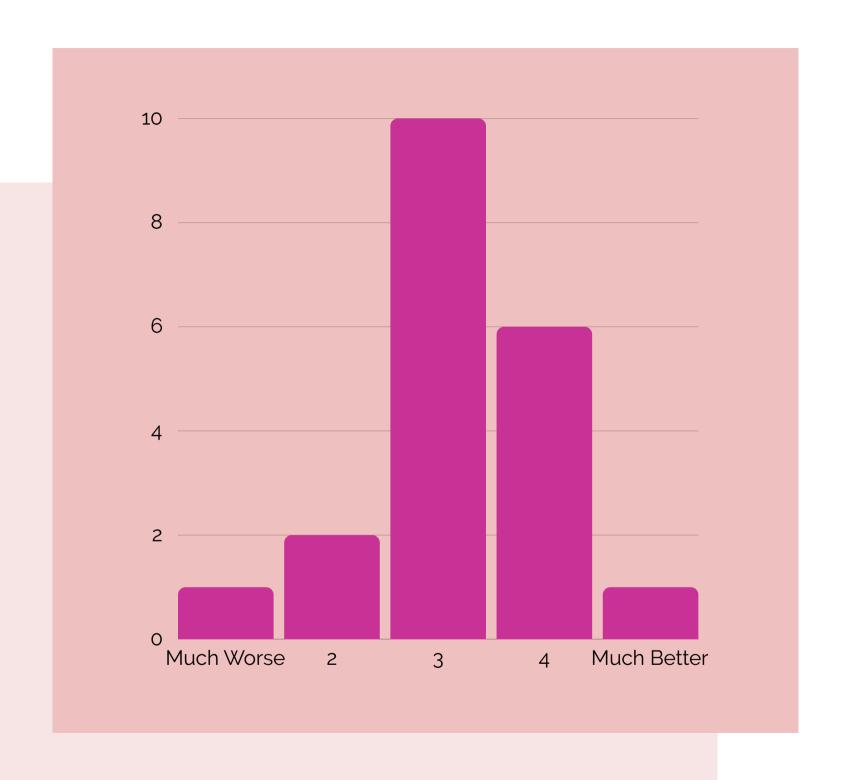
IF YOU WERE TO BUY A
WEARABLE HEALTH
TRACKER TODAY, WHICH
PRODUCT WOULD YOU
CHOOSE?



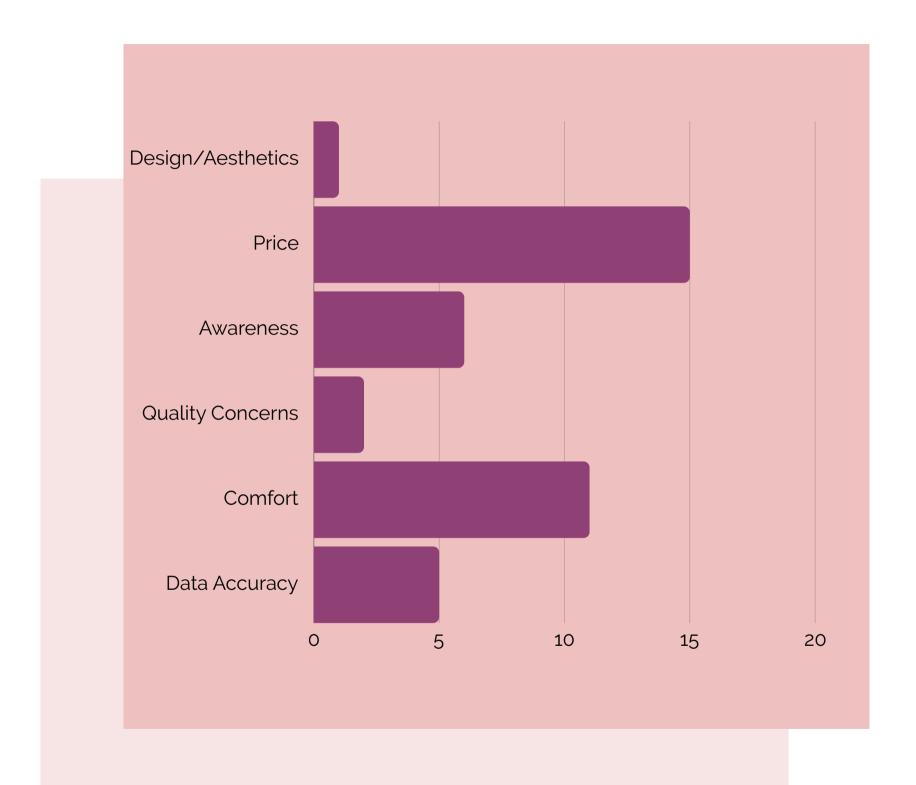
WHICH BRAND DO YOU FEEL HAS THE BEST OVERALL VALUE FOR ITS PRICE POINT?



COMPARING OURA TO ITS COMPETITORS, HOW WOULD YOU RATE ITS BRAND REPUTATION?



COMPARING OURA TO ITS COMPETITORS, HOW WOULD YOU RATE ITS OVERALL QUALITY?



WHAT WOULD DETER YOU FROM PURCHASING AN OURA RING?

#### Brand Reccomendations

**APPEAL TO NEW MARKET** 

DIVERSIFY PRODUCT OFFERINGS

PRICING STRATEGIES

**EMPHASIZE COMMUNITY** 

## Proposed Approach

#### New Markets

Oura currently has a very niche target market. My survey showed that while 75% of people were aware of Oura, the respondents were much more familiar with its competitors. Oura is not currently partnered with anyone, and I think it would be valuable for them to seek out people who align with their brand. I also think it would be valuable for them to collaborate with other brands that have a similar mission to them (yoga studios, wellness drinks, etc.)

#### Pricing Strategies

The Oura Ring is currently a subscription based product, which requires consumers to make a monthly payment. With price being the number one thing deterring consumers from purchasing an Oura Ring, it is crucial to focus on alternative strategies. This could include offering a yearly subscription at a reduced rate, or offering promotions for first time customers.

#### Community

Oura focuses on the overall health and well-being of their consumers. A large component of an individuals wellness comes from being engaged with the community. It would be valuable for them to construct a way for people to connect with their friends/family through their product. This could be them creating a function that allows people to "compete" against each other, or allowing them to interact with each other through their mobile app.